

# From Trend to Industry Standard





## **Leisure Travel Trend**



**75%** of global travelers say that they want to travel more sustainably over the **next 12 months** 

**75%** 



**57%** intend to **reduce energy consumption** on future trips

**57%** 



**54%** intend to use more **sustainable modes of transport** when traveling in the future

**54%** 



**43%** feel guilty when they make less **sustainable travel choices** 

43%

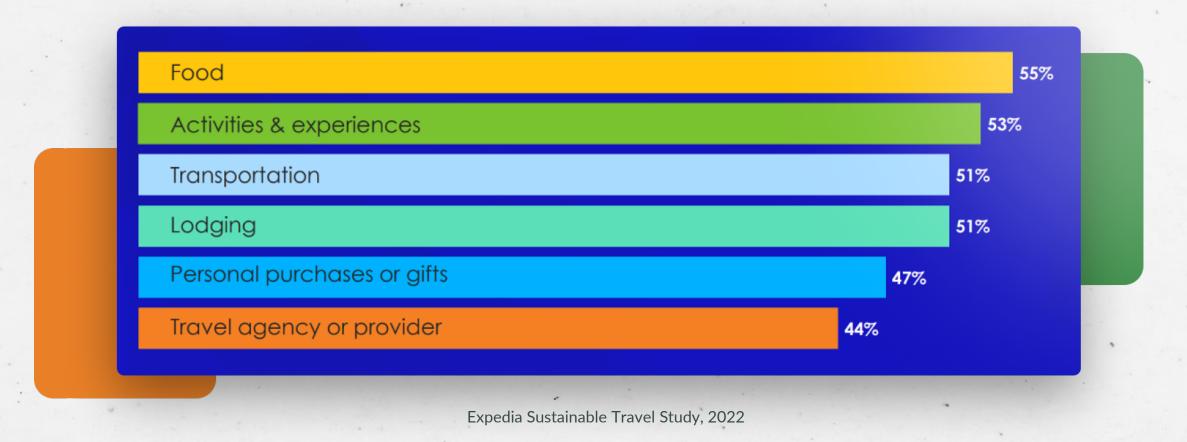
Booking.com Sustainable Travel Study, 2024





## **Leisure Travel Trend**

#### Consumers are willing to spend more on sustainable travel options



## **Business Travel Trend**

GBTA has new Sustainable Procurement Standard RFP Guide for their members

**76%** 

Of survey respondents are or planning to integrate sustainability questions into supplier RFPs.

63%

are selecting or planning to select suppliers based on sustainability criteria





## **Tour Operators**

"Corporate values and culture" were named the most important reasons for adopting a sustainability strategy, followed by "responding positively to global issues," and "public relations and brand". Terry Dale, CEO, USTOA



### **OTA Collaboration**

**67%** 

Consistency of certification standards is critical to identifying these options with 67% agreeing that all travel booking sites should use the same sustainable certifications or labels.

This has led to Travalyst forming a coalition with global platforms such as Booking.com, Expedia Group, Google, and TripAdvisor to require approved third-party audited certification.

"It is increasingly evident that eco-friendly, sustainable, and responsible travel is much more than a trend. It must become the industry standard."

- Glenn Fogel, CEO, Booking.com



## **AHLA & Green Key Global Partnership**









Anick Levesque, Managing Director





#### CONSUMER DEMAND SHIFT

#### VALIDITY OF SUSTAINABLE CLAIMS MATTER

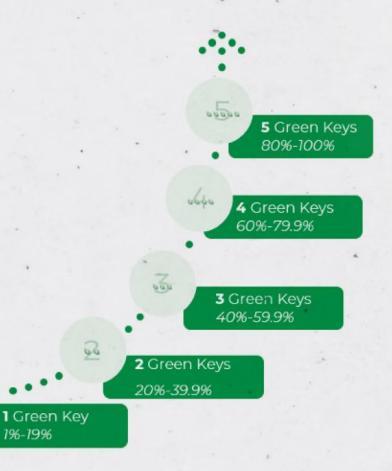




## **Green Key Rating System**

### **AWARDING YOUR Eco-Rating**

Based on the results of a comprehensive environmental selfassessment, lodging facilities are awarded a rating from 1 to 5 Keys (5 Keys being the highest attainable).



1%-19%

**Graduated rating** system of 1 - 5 keys

Third party audits

Detailed performance reports





## **Business Case for Eco- Certification**



- AHLA now co-owns Green Key and is promoting it
- Online booking agents (OTAs) now require third-party audited eco-certifications to be listed as being 'green'
- Global Business Travel Association (GBTA) released Sustainable Procurement Standard for hotel RFPs





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## THANK YOU

